

At its very core, volunteerism is an act rooted in selflessness; and those who truly embody its spirit, are individuals who donate their time to champion worthy causes or benefit their neighbors without the promise of personal gain or recognition. They do it for the love of their neighbors, their community and environment. Today and every day, I am thankful that so many of our team members at Harrah's Gulf Coast demonstrate these acts and qualities.

Deann Hollis remarked, "*The heart of a volunteer is never measured in size, but by the depth of the commitment to make a difference in the lives of others.*" I am honored to share, that because of our collective efforts as a resort and casino, Harrah's Gulf Coast was named 2018's Business Volunteer of the Year by the City of Biloxi. This recognition by our local community is an honor and testament to the generous character and giving spirit of our team members.

The impact that we are able to make in our communities could not be possible without the unwavering loyalty of valued Total Rewards members, such as you. For that, my team and I would like to thank you. We look forward to many more years of making the Gulf Coast a vibrant place to live and work; along with a fun place for you to stay and play. On behalf of the Business Volunteer of the Year, my team and I look forward to welcoming you back to our resort and casino this September.

Sincerely,
Kennedy Smith
Vice President of Marketing and Hospitality
Harrah's Gulf Coast