Mobile Sports Book FAQs

- Where can I create a Mobile Sports Book account? – Any Caesars Sportsbook.

You can create a Mobile Sports Book account at any Caesars Entertainment Race & Sportsbook in Nevada. You need to provide your driver’s license or government issued ID, social security number, Total Rewards card, fill out W-9 (US Residents only) and occupation to create an account.

- Where can I deposit my money into my Mobile Sports Book account? – Any Caesars Sportsbook.

You can deposit money at any Caesars Entertainment Race & Sportsbook in Nevada.

- What time of day can I make deposits/withdrawals?

Deposits and withdrawals can be made during open hours at any Caesars Entertainment Race & Sportsbook in Nevada.

- What are the minimum deposit or withdrawal amounts?

The minimum deposit or withdrawal amount is $5.00 (five dollars)

- Are deposits cash only? – Yes

Currently deposits can only be made using cash.

- Where can I withdraw winnings or money that was previously deposited into my Mobile Sports Book account?

You can withdraw from your account at any Caesars Entertainment Race & Sportsbook during regular business hours.

- Do I need a Total Rewards card to sign up for the app? – Yes

Patrons will need a TR account to be able to sign up for mobile sports app. New TR accounts can be set up at the sportsbook and your sportsbook app will have same login ID as TR account.

- What documents are needed to create an account? – Total Rewards Card, government issued ID

An account can be created so long as the guest has a Total Rewards card and valid government issued ID.

- Do I need to download PLAY by TR to create a mobile sportsbook account – No

Guests do not need to download the PLAY by TR app in order to sign up for a mobile sports account.

- Do I receive Reward Credits or Tier Credits on my Total Rewards account for my mobile Sportsbook bets? – Yes

Yes, you earn Reward Credits and Tier Credits the same as you would in the physical Sportsbook. Reward Credits and Tier Credits may take up to 48 hours to post to your Total Rewards account.

- Can I log into my mobile Sportsbook app and check odds/lines while not physically located in the state of Nevada? - Yes

Yes, you can login and check current odds/lines on the mobile sportsbook app when you are outside of Nevada. However, you must be located within Nevada to place a bet.


- **Do I have to be in Nevada at the time of the sporting event? - No**
  
  No, a guest needs to be in Nevada to wager on a sporting event but does not need to be physically located in the state while the sporting event takes place.

- **Does the Mobile Sports Book app have Race Book option? - No**
  
  No, at this time the app is limited to the Sportsbook. Race book options are planned for future enhancements.

- **Does the Mobile Sports Book app have in-game wagers? - No**
  
  No, at this time the Mobile Sports Book app does not include in-game wagers. In-game wagers are planned for future enhancements.

- **What is the minimum bet that I can place in the Mobile Sportsbook app? $1.00**
  
  One Dollar ($1.00) is the minimum bet amount for all wagers (parlays and straight bets).

- **What times of the day can I place bets in the Mobile Sportsbook app? – 7am-2am**
  
  You can place bets on the Mobile Sportsbook app from 7:00am – 2:00am PST.

- **Do I need a certain cell carrier for the Mobile Sports Book app? - No**
  
  The Mobile Sportsbook app is covered by all major carriers. Additionally, wagers can be made from a Wifi supported device (such as iPad) with no cell carrier.

- **If there is an update available for the Mobile Sportsbook app, will I be locked out of the app until updated?**
  
  The app will automatically update when the customer opens the app.

- **Who can I call if I need to reset my PIN or need more information? Caesars Palace Sportsbook (702)731-7202**
  
  To reset your 4-digit PIN you can call the Caesars Sportsbook at (702)731-7202 or email us at Mobilesports@caesars.com.

  The Caesars Palace Sportsbook will be available 7 days a week from 7am-2am for issues related to the app. The Sportsbook is NOT able to give out lines or odds over the phone. DO NOT CALL ASKING FOR LINES.

**Coming Soon:**

- Near-instant posting of Reward Credits and Tier Credits (10 minutes from wager)
- In-play wagering
- Racebook
- Daily Fantasy
- Mobile account linked with WSOP.com
- Remote pre-registration
- ACH deposits