



# BestRateGuarantee

## Caesars Entertainment Best Rate Guarantee Fax Claim Form

### Guest Information

Name:	Date:	
Address:		
City:	State:	Zip:
Country:		
Phone:	Fax:	
Email:		
Total Rewards Card Number (if applicable):		

### Reservation Information

Resort:	City/State:
Arrival Date:	Departure Date:
Confirmation Number:	Confirmed Rate:
Third Party Quoted Rate:	
Third Party Location:	
Proof Submitted:	

Comments:

**For Office Use Only. Tracking Number :**

### Instructions

1. Download and complete the claim form within 4 hours of making your original reservation at a Caesars Entertainment casino/resort.
2. Print form.
3. The rate on the non-Caesars Entertainment website or advertisement must be confirmed as available. One way to confirm availability is to provide a printout of the screen or screenshot of the web site (showing a time/date stamp of 4 hours) with the lower rate that proves availability via the point of transaction (i.e. the credit card information page that shows the rate, room type, dates, etc). You do not need to book the rate. However, a screenshot from a website that shows the rate, but does not show that it is available and can be purchased, will not be accepted.
4. Fax this claim form and a copy of the screenshot, printed webpage, or advertisement showing the lower rate to one of the fax numbers list on the next page. Evidence must prove availability of the lower rate. See **Terms & Conditions** for more information.
5. The Customer Service Center will verify the validity of your claim and respond to you within 72 hours. If you have not received a response from Customer Service within this time frame, you may contract a representative using the email address provided on the next page.

Property	Fax Number	Email Contact
<p><b>Atlantic City</b>  Bally's Atlantic City  Caesars Atlantic City  Harrah's Resort Atlantic City</p> <p><b>Las Vegas</b>  Bally's Las Vegas  Caesars Palace  Flamingo Las Vegas  Harrah's Las Vegas  The LINQ Resort  Paris Las Vegas  Planet Hollywood  Rio Las Vegas  Nobu Hotel at Caesars Palace  The Cromwell</p> <p><b>Northern Nevada</b>  Harrah's Lake Tahoe  Harveys Lake Tahoe  Harrah's Reno</p> <p><b>Other Properties</b>  Harrah's Gulf Coast  Harrah's Council Bluffs  Harrah's Laughlin  Harrah's North Kansas City  Horseshoe Bossier City  Horseshoe Council Bluffs  Horseshoe Southern  Indiana Horseshoe Tunica  Tunica Roadhouse</p>	702-862-3584	<a href="mailto:BRG-LasVegas@caesars.com">BRG-LasVegas@caesars.com</a>
<p><b>Or Contact one of these casino/resorts individually at:</b></p>		
Caesars Windsor	519-985-5821	<a href="mailto:kdoucet@caesarswindsor.com">kdoucet@caesarswindsor.com</a>
Harrah's Ak Chin	480-802-3009	<a href="mailto:BRG-AkChin@caesars.com">BRG-AkChin@caesars.com</a>
Harrah's Cherokee	828-497-8336	<a href="mailto:BRG-Cherokee@caesars.com">BRG-Cherokee@caesars.com</a>
Harrah's Joliet	815-740-7249	<a href="mailto:BRG-Joliet@caesars.com">BRG-Joliet@caesars.com</a>
Harrah's Metropolis	618-524-6187	<a href="mailto:BRG-Metropolis@caesars.com">BRG-Metropolis@caesars.com</a>
Harrah's New Orleans	504-533-6802	<a href="mailto:BRG-NewOrleans@caesars.com">BRG-NewOrleans@caesars.com</a>
Harrah's Resort Southern California	760-751-7710	<a href="mailto:BRG-Rincon@caesars.com">BRG-Rincon@caesars.com</a>